



Accessibility for Individuals with Disabilities

Dear Valued Customers:

Nutrafarms Inc. is committed to improving accessibility for individuals with disabilities and complying with the mandatory customer standard addressed in Ontario Regulation 429/07 (“Customer Service Standard”) under the Accessibility for Ontarians with Disabilities Act (“AODA”).

Notice of Temporary Disruption

Nutrafarms Inc. will provide notice in the event of a planned or unexpected disruption in the facilities or services usually used by people with disabilities. This notice will include information about the reason for the disruption, its anticipated duration, and a description of alternative facilities or services, if available.

The notice will be posted at all points of public access.

Feedback

We would like to hear your comments, question, and suggestions about the provision of our goods or services to people with disabilities.

Feedback should be addressed to Nutrafarms Inc. by phone, email or sending a document to the following address:

Nutrafarms Inc.
261 King St. Barrie,
Ontario L4N 6B5

Email to: hr@nutrafarms.ca,
Phone at 1-800-481-2001

Availability of Documents

You may request a copy of Nutrafarms Inc. Accessibility Policy for Customer Service, or any other document required under the AODA or the Customer Service Standard. To do so, please contact Human Resources in writing or by email at the address above.

Thank you

Nutrafarms Inc.